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DOCKET FILE COPY ORIGINAL

May 1, 2006

RECEIVED

MAY - 1 2006

Marlene H. Dortch, Secretary  
Federal Communications Commission  
445 12<sup>th</sup> Street, S.W.  
Washington, D.C. 20554

Federal Communications Commission  
Office of Secretary

Re: CC Docket 94-102  
E911 Handset Penetration Quarterly Report  
Carolina West Wireless, Inc.

Dear Ms. Dortch:

On behalf of Carolina West Wireless, Inc., there is submitted herewith a report of the status of the carrier's progress in achieving 95% systemwide handset of location-capable handsets.

Carolina West Wireless, Inc. is a Tier III digital wireless carrier operating cellular radiotelephone services in North Carolina RSAs 2 and 3. This report is submitted in compliance with the terms of the *Order*, CC Docket No. 94-102, FCC 06-02, released January 13, 2006, conditionally granting Carolina West Wireless, Inc. an extension through December 31, 2006, of the deadline for compliance with Section 20.18(g)(1)(v) of FCC rules, 47 C.F.R. § 20.18(g)(1)(v).

Pursuant to Sections 0.457(d) and 0.459 of FCC Rules, it is hereby requested that the information reported herein be treated by the Commission as confidential, and be withheld from public inspection. The information, which would not customarily be released to the public, is confidential commercial information, and should be protected in accordance with Sections 0.457(d) and 0.459 of FCC Rules.

ENCLOSURE

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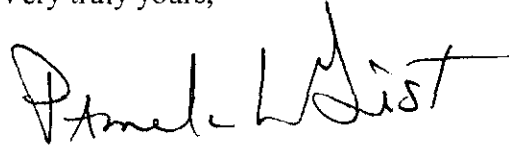
May 1, 2006

*Federal Communications Commission*

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Should any questions arise with respect to this matter, please feel free to communicate directly with the undersigned.

Very truly yours,

A handwritten signature in black ink, reading "Pamela L. Gist". The signature is written in a cursive style with a long horizontal line extending from the end of the word "Gist".

Pamela L. Gist

# CAROLINA WEST WIRELESS, INC.

## E911 REPORT

MAY 1, 2006

The following information is submitted in accordance with FCC directive:

### **1. The number and status of Phase II requests from Public Safety Answering Points**

Seven PSAPs are located within Carolina West Wireless' service area. All have requested Phase II services. Carolina West Wireless is delivering Phase II data, and it is being processed by all seven PSAPs.

### **2. The dates on which Phase II service has been implemented or will be available to PSAPs served by Carolina West Wireless' wireless network**

Phase II service is currently available to all PSAPs served by the network.

### **3. The status of coordination efforts with PSAPs for alternative 95% handset penetration dates**

Carolina West Wireless is actively working with the PSAPs to keep them informed of the carrier's progress in achieving higher location-capable handset penetration rates. Greg Roark, Network Supervisor, contacts each PSAP on a monthly basis to report the penetration figure. The response of each PSAP has been positive, with no PSAP expressing objection to the projected schedule.

#### **4. Efforts to encourage customers to upgrade to location-capable handsets**

in accordance with the FCC's Order, Carolina West Wireless has adopted a plan to notify customers that all seven Public Safety Answering Points ("PSAPs") located within Carolina West Wireless' service area are capable of receiving and processing the Phase II E911 data that is being delivered to them by Carolina West Wireless. By means of billing inserts, print advertising, radio advertising and on hold messages, customers are being informed that by upgrading their handsets they will have the ability to automatically transmit their location information to emergency officials when they call 911.

Carolina West Wireless also conducts campaigns advertising the safety and coverage advantages of the CDMA system, and offering existing subscribers new handsets with the signing of a new contract. The newer campaigns advertise as a feature of the new phones their location assistance capabilities in the event of emergency. Direct mail campaigns and special offers are included in the enticement program. The promotions also include retention related efforts designed to entice existing customers into Carolina West Wireless' stores where only location-capable phones are sold. Once existing TDMA and analog customers are in the stores, representatives proactively sell the benefits of CDMA and urge migration to a new CDMA handset.

**5. The percentage of customers with location-capable phones**

Approximately 80% of Carolina West Wireless's subscribers are using Phase II location-capable handsets. The percentage rate has risen four percentage points over the last three months.

**6. Status in achieving compliance and whether Carolina West Wireless is on schedule to meet its revised 12/31/06 deadline**

Carolina West Wireless maintains its policy of selling and activating only location-capable digital handsets. It continues to augment its CDMA network facilities and to conduct marketing campaigns to encourage consumer adoption of new handsets. The penetration rate of location capable handsets is increasing by slightly more than one percent per month. At that rate, Carolina West Wireless does not expect to be compliant by December 31, 2006. Therefore it plans to implement a more aggressive campaign in the coming months to increase the rate of penetration for location capable handsets.

**before you hit  
the trails...**

**Get a new  
wireless phone!**

**Safety & Security**

All new CDMA Carolina West Wireless phones  
are 911 capable with built-in GPS technology.  
GPS technology helps locate your 911 calls.

**Carolina West  
Wireless™**

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